Southern Sud Health

Regional Covid19 All-Staff Update

By Southern Health-Santé Sud Jane Curtis – CEO May 22, 2020

Hello, I'm Jane Curtis, CEO of Southern Health-Santé Sud, and this is the regional All-Staff Update released May 22, 2020.

Stay Informed

- Please note that these regional COVID-19 Audio Updates highlight only some of the most recent information.
- Please visit the <u>Southern Health-Santé Sud</u> Health Providers Site (HPS for short) to view all available information and resources.
- A direct link is also available directly from our public website southernhealth.ca for ease of access.

With the province's announcement introducing additional steps to gradually continue to safely restore services, this will be my last scheduled update to you as we now look ahead to restore services and focus our efforts on a 'new normal'.

Future All-Staff Updates will be released on a per need basis.

This latest information will be posted on the COVID-19 Info and Planning webpage.

Clinical Update

As we begin to ramp up clinical activity during this new normal, and while
the virus – and our knowledge - continue to evolve, it remains our
responsibility as health care workers to ensure we do everything possible to
prevent the spread of COVID-19 to our colleagues, to our clients and within
our community.

Memo: Health Care Worker Travel outside Manitoba

 All COVID-19 testing locations are now operating on a self-referral basis, eliminating the requirement for patients to first call Health Links-Info Santé if they meet the testing criteria.

Memo: COVID-19 Updated Testing Criteria & Introduction of Self-Referral

 Testing criteria has been updated with additional symptoms added to Category A and Category B. Please refer to the COVID-19 Info and Planning webpage on the HPS for more details.

Memo: COVID-19 Updated Testing Criteria & Introduction of Self-Referral

 In an effort to enhance knowledge and understanding of COVID-19 transmission across Manitoba, public health officials are conducting surveillance testing of asymptomatic individuals in a number of locations.

Memo: COVID-19 Asymptomatic Surveillance Information for Providers

We have taken a number of necessary precautions in the past two months
to keep care home residents safe, including visitor restrictions, enhanced
screening and restricting staff to working at a single site. Thank you to all
those who help facilitate creative solutions to actively support virtual visits
via video chats, phone calls and window visits.

With the warmer weather arriving, the opportunity to allow increased visitor access for care home residents has been identified. Effective next week, Personal Care Homes will be supporting on-site, outdoor visits between residents and their loved ones.

This week I am pleased to share a number of positive stories.

I have quite the accumulation since my last update. Posted with consent on the HPS along with the script of this audio, you can see many photos of these moments.

 It has been truly heartwarming to be on the receiving end of incredible community support. The face shields that were recently donated by Metcalfe's Garage to the Lorne Memorial Hospital, Centre de Santé Notre Dame Health Centre and Centre de santé St. Claude Health Centre are a prime example of this outpouring of support in the community.



Staff at Lorne Memorial Hospital donning face shields donated by Metcalfe's Garage.

Congratulations to the staff at Centre de santé St. Claude Health Centre who
hosted an in-house talent show on May 9 for residents. Following the visitor
restrictions and practicing social (physical) distancing, the talent show
featured a fun-filled evening of food, beverages and entertainment courtesy
of staff showcasing their various talents. This is a shining example of how
staff have gone above and beyond to find creative ways of making a
difference!

 Kudos to the community of Notre Dame de Lourdes who organized a parade in early May to thank health care staff and emergency services for their service.





Notre Dame de Lourdes Parade for Health Care Workers

MacGregor Health Centre staff have also been feeling the love and support

of their community as they recently received gift bags from The Bag Lady Storage Solutions packed with special items in easy-to-clean packaging. They also received a delivery of Dr. Scholl's shoe insoles for site staff as



well as the local Emergency Medical Services and the MacGregor Fire Department.









Staff at the MacGregor Health Centre displaying gifts received from The Bag Lady Storage Solutions and Dr. Scholl's.



Smiling faces from the Portage Site

Manitoba Pork reached out to our three testing sites to share sweet and savoury treats over the past week. It was meant to be a fun and positive gift of appreciation to those working in the face of COVID-19 and we got to see lots of smiling people.

Last week Minister Cameron Friesen, thanked Manitoba's health-care heroes in a <u>video</u> acknowledging all sites, professions, services, and every member of our health-care system who plays an important part in the fight against COVID-19. The week was wrapped up with a second tribute to all staff by sharing additional photos and videos highlighting important work and moments of TLC from throughout the province. Watch the final video here .

As we prepare for additional steps to gradually continue to safely restore services, please ensure you are taking care of yourself. Set some time aside to do things that are fun and bring you joy. That can be as simple as going outside to enjoy the sunshine, reading a good book or dancing to your favorite tunes in your living room. Your role in our health system and your contribution to this fight are vital and they are appreciated.

You are truly Manitoba's health-care heroes. Today, and every day, we thank you.